

McCLOUD COMMUNITY SERVICES DISTRICT

P.O. Box 640 McCloud, California 96057

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RESOLUTION NO. 11, 2020

A RESOLUTION OF APPRECIATION FOR TERYL SMITH

WHEREAS, Teryl Smith has served the community of McCloud as our McCloud Community Services District Office Secretary from February 2015 through October 2020 and has served as Secretary of the Board; and

WHEREAS, Teryl, in furtherance of her support and dedication to the McCloud Community Services District, attended several training courses several hours outside of McCloud and also out of the state of California, which also included advanced training for administering the practices of the Ralf M Brown act, Ethics training, and good Board practices training, successfully expanding her knowledge and skills to provide stellar customer service and excellent workmanship in assisting all department heads in completing projects, tasks and assignments needed to create, identify, find, refine, and modify supporting documents for meetings and

WHEREAS, Teryl either single handedly or helpfully assisted in fulfilling public records requests of all natures for persons with all the personality types imaginable.

WHEREAS, Teryl spent hours on end every year, reviewing, amending and preparing the Park, Library, Fire and Ambulance Departments tax assessments working in conjunction with Siskiyou County tax collections department.

WHEREAS, Teryl at the same time successfully met the grueling timelines for providing agendas and their supporting documents for the rigorous schedule for the many Special and Regularly scheduled Policy review committee meetings, Public Works Committee meetings, Finance and Audit committee meetings, Safety Committee meetings, Fire Department Committee Meetings, Two regularly scheduled monthly Board meetings, the different Ad-Hock committee meetings and last minute Spécial Board meetings, Special Committee meetings and Special Ad-Hock committee meetings and

WHEREAS, Teryl reviewed and made corrections to hundreds of MCSD Policies and Ordinances every year for the Policy Review committee and presented these Policies to the Local # 3 Operating Engineers union when applicable and then relayed the unions opinions and or corrections either back to the policy review committee or made the corrects and attached them to the next meeting for the Board of Directors for corrections amendments and / or possible approval.

WHEREAS, Teryl has spent endless hours listening to the recordings of every regular and special board meeting to provide accurate board meeting minutes for approval at the next board meeting. She also attended these Regular scheduled and very Special meetings in person that sometimes lasted late into the evening.

WHEREAS, Teryl also updated the MCSD website with all revisions of policies and ordinances as well as had to re-enter these items one by one when the website crashes, as well as send out individual envelopes to more than eight hundred customers for monthly billing, newsletters, or as part of the prop 218 process for possible rate increases along with applying payments or charges to these individual accounts and creating new customer accounts.

WHEREAS, Teryl worked diligently to help direct all communications to the appropriate departments and personnel which also involved handling phone calls including but not limited to, calls about getting towed out of the snow at middle falls; complaints about bears walking up allies and through peoples yards, breaking fences and tearing garage doors off, making a mess with garbage cans, the weather, neighbors complaining about neighbors, directions to various popular places of intrigue for vacationers, water leaks of various sizes and urgencies, sewer backups and weird smells, colors and noises coming from toilets, dead squirrels in toilets, snow plowing complaints for the county roads dept, and a phone call from a person demanding to have a key to the Mt. Hoffman lookout tower and complaining that we need to pick up the garbage at that look out,

WHEREAS, Teryl has graciously provided her ability to multi-task and organize, working long hours under stressful situations and giving selflessly of her time and talent towards the betterment, and administration of the MCSD services provided to care for the community, working more than a thousand two hundred hours and attending over a hundred Board meetings over the last five and a half years;

WHEREAS, Teryl had come to be well known not only in the MCSD office by staff but also by the community as being very helpful, understanding and hospitable to all visitors and being cheerful and polite and calm under various circumstances, except for telemarketing scams.

WHEREAS, Teryl very seldom ever called in sick and was always very professional and was extremely punctual even when more than two feet of unexpected snow fell overnight and the roads were not plowed, she would have walked all the way into work if we hadn't picked her up to bring her in.

WHEREAS, the McCloud Community Services District publicly recognizes and extends its sincere appreciation and gratitude for Teryl's constant commitment, support and assistance to the needs of the town of McCloud.

WHEREAS, this service has provided Teryl with a detailed understanding of all aspects of District operations; and Teryl very kindly has made herself available to help train a new secretary for the McCloud Community Services District as she whole heartedly knows how much there is involved in this position and has been very helpful in passing on the information and knowledge that is so often lost in transition.

WHEREAS, Teryl is always a pleasure to be around. All of us that have had the opportunity to work with Teryl unanimously agree that she was one of the best persons to work with in the office and that she is an amazing individual and we are grateful to have shared that portion of time working together and are exceedingly delighted to have her as a friend.

Yours truly, The MCSD Staff.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the McCloud Community Services District hereby publicly expresses respect and gratitude to Teryl Smith for over five (5 & 1/2) years of dedicated service to this community.

McCLOUD COMMUNITY SERVICES DISTRICT

Catherine Young
Catherine Young/President of the Board

The foregoing resolution was introduced at a regular meeting of the Board of Directors of the McCloud Community Services District held on December 14, 2020 and adopted by the following vote:

Ayes: *Zanni, Richey, Hanson, Young*

Noes: *zero*

Absent: *Rorke, M*

Abstain:

ATTEST: Andrea Mills
Andrea Mills/Secretary of the Board

